



Actuate Corporation

701 Gateway Blvd.,

6th Floor

South San Francisco, CA 94080-7009

PHONE: 650-837-2000

FAX: 650-827-1560

# MAINTENANCE RENEWAL NOTICE

FED ID#: 94-3193197

CAN GST#: 86877-0082

CONTRACT REF	CUSTOMER NO	DATE
ACT00000204	C0000225-1	5/19/2006

Page 1

## Bill To

Attn: Flora Tseng  
City of Milpitas (C0000225-1)  
455 E. Calaveras Blvd.  
Milpitas CA 95035-5479  
United States

## Ship To

Attn: Flora Tseng  
City of Milpitas (C0000225-1)  
455 E. Calaveras Blvd.  
Milpitas CA 95035-5479  
United States

Description	CA Qty	MR Qty	Unit Price	Gross Amt
<b>Standard Maintenance Renewal</b>				<b>16,298.00</b>
REN0000179-3 (From 7/1/2006 Until 6/30/2007)				
Initial invoice#:21103; dated: 10/31/02; SO#:021611				
Actuate iServer Base	1	1	9,200.00	9,200.00
e.Report Option	1	1	6,800.00	6,800.00
e.Report Designer	1	1	99.00	99.00
e.Report Designer Pro & Client	1	1	199.00	199.00
<b>Total REN0000179-3</b>				<b>16,298.00</b>
<b>SubTotal</b>				<b>16,298.00</b>

Tax(%): CA-SC/MR (4.125)

If you agree with the terms of this notice, you may wish to remit payment to:

Actuate Corporation  
Dept. #05875  
P.O. Box 39000  
San Francisco, CA 94139-5875

SubTotal	16,298.00 USD
Tax Total	672.29 USD
<b>Total</b>	<b>16,970.29 USD</b>

Your current maintenance contract will be expiring on **6/30/2006** and your maintenance and support services will end on that day. Upon your review and approval, please return this renewal notice, along with a Purchase Order ("PO") or a written notification authorizing such renewal (if your company does not issue PO), to Actuate Corporation via e-mail to [Accounting@actuate.com](mailto:Accounting@actuate.com) or fax to (650) 837-4719. If you have any questions regarding this renewal notice or our maintenance and support services, please contact us at [Accounting@actuate.com](mailto:Accounting@actuate.com) or (888) 211-4733.

Issued By: Patricia Lau @ 650-837-4622; E-mail: [plau@actuate.com](mailto:plau@actuate.com)



**CompuDyne**  
**Public Safety**  
**& Justice**

(925) 621-2700 Fax (925) 621-2796

**Invoice No. P242831**

Attention Terry Medina  
Name City of Milpitas  
Address 1265 North Milpitas Boulevard  
City Milpitas State CA ZIP 95035  
Phone \_\_\_\_\_

Date 10-May-06  
P.O. No. \_\_\_\_\_  
Payment due by: On or Before 7/1/06  
Authorized by: Sign-Off  
Project Code U810-06/12500.06

Reference: **Software Support & Maintenance**

Qty	Description	Unit Price	TOTAL
	July 1, 2006 to June 30, 2007		
1	PRMS	\$31,996.00	\$31,996.00
1	Oracle	\$5,548.00	\$5,548.00
	Sales Tax if Applicable		
TOTAL			\$37,544.00

***Failure to pay invoice on or before due date may result in termination of support.  
Tiburon reserves the right to charge an administration fee for reinstatement of  
lapsed support.***

***Client shall be responsible for all collection and/or attorney fees associated with  
the collection efforts associated with this invoice.***

Remit To:

**CompuDyne**  
**Public Safety & Justice**  
**6200 Stoneridge Mall Rd., Suite 400**  
**Pleasanton, CA 94588**

## **TriTech Support Services Renewal Agreement City of Milpitas**

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. This Support Renewal Agreement and applicable support fees must be signed, paid and returned by June 30, 2006 to avoid any interruptions in the Technical Support Services provided by TriTech. The support period for this Support Renewal Agreement begins on July 1, 2006 and expires on June 30, 2007. Payment of \$ 87,440.00 for this period is due by June 30, 2006

### **Early Support Renewal Program**

Client desires to participate in TriTech's early support renewal program and agrees to pay its Support Renewal Fee by June 15, 2006 in order to be eligible for one of the following payment options (check one):

- \_\_\_\_\_ Single annual payment of USD \$85,254.00 (includes a 2 ½% discount, must be paid by June 15, 2006)
- \_\_\_\_\_ Four (4) quarterly payments of USD \$20,886.38 totaling USD \$87,440.00 (First quarterly payment must be received by June 15, 2006 If subsequent payments are not received by the beginning of the applicable quarter, support services will be suspended until paid.)

If payment for either of the above options is not received by July 15, 2006 Client must pay the full Support Renewal Fee in the amount of USD\$87,440.00. The discount option does not apply to Escrow and GDT Fees. Escrow and GDT Fees are calculated separately and added to your annual support fee.

### **Payment**

For your convenience, we have enclosed an invoice for the full annual Support Renewal Fee. When you remit payment with this signed Support Renewal Agreement for either the annual payment with discount, or the first of the four quarterly payments, we will adjust the invoice accordingly.

Unless otherwise stated in your support agreement, if payment is not received by July 15, 2006 Client agrees to pay a reinstatement fee equivalent to **one percent (1%) per month** of the total Support Renewal Fee, pro-rated for any partial month, in order to reestablish support services.

<b>Milpitas 7/1/06-6/30/07</b>			
<u>License Name</u>	<u>Qty</u>	<u>Value</u>	<u>Support</u>
Interfaces to CLETS/SLETS/NCIC	1	15,000.00	3,083
Standard Alpha-Numeric Paging Interface License	1	9,000.00	1,850
Standard E-9-1-1 With TDD Interface License	1	20,000.00	4,110
VisiCAD Archive License Data Purging & SQL Replication	1	20,000.00	4,110
VisiCAD BOLO License	1	5,000.00	1,028
VisiCAD Command Public Safety Database Server License	1	30,000.00	6,165
VisiCAD Command Public Safety Full-User License	6	72,000.00	14,796
VisiCAD Live Routing License	1	15,000.00	3,083
VisiCAD Map/Import Utility	1	20,000.00	4,110
VisiNet Mobile Applications Server License	1	50,000.00	10,275
VisiNet mobile Client License	50	34,500.00	7,090
VisiNet Mobile Mapping Client License	50	15,000.00	3,083
WebView Site License Level 1	1	20,000.00	4,110
WebView Site License Server License	1	25,000.00	5,138
Zetron Station Alert/Printer Interface License (Centralized)	1	30,000.00	6,165
		425,500.00	87,440.25

ACCEPTED AND AGREED:  
City of Milpitas

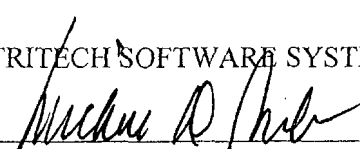
\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

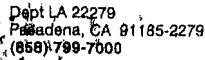
\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

TRITECH SOFTWARE SYSTEMS

  
\_\_\_\_\_  
Michael D. Nabors  
Vice President of Client Services

Note: In 2000 TriTech Software Systems discontinued the three day site visit as a part of the Support Program.



16154

DATE \_\_\_\_\_

5/18/2006

PAGE: 1

Milpitas, CA

Milpitas, CA

95035

95035

PURCHASE ORDER NO.	CUSTOMER ID	SALES ID	SHIPPING METHOD	PAYMENT TERMS	REQ'D SHIP DATE	MASTER NUMBER
4300-60				Due on receipt		
QUANTITY	ITEM NUMBER	DESCRIPTION	UOM	DISCOUNT	UNIT PRICE	EXTENDED PRICE
1.00	4300-60	Customer Support 7/1/06-6/30/07		0.00	\$87,440.00	\$87,440.00
				Subtotal	\$87,440.00	
				Tax	\$0.00	
				Freight	\$0.00	
				<b>Total</b>	<b>\$87,440.00</b>	

*Thank You*